## **MANUAL - VII**

The particulars of any agreement that exists for consultation with, or representation by the members of the public in relation to the formulation of its policy or administration thereof.

The officers of the Corpn. have regular interaction with different association of entrepreneurs i.e. local chamber of commerce, Indian industries association etc. at Regional as well as at Head quarter level . The Corpn. while framing policies also include the suggestions received from associations.

Samadhan Goshties are held at Regional level regularly where in representatives of associations are also called along with borrowers to address their grievances/ problem etc.

Promoter of chronic default cases who are unable to repay the dues of Corpn are called regularly in core committee at H. O. to solve their problems.

Officers/ Regional Manager of the Corpn regularly participate in Distt. Level and Regional level Udyog Bandhu meetings chaired by D.M. and Commissioner respectively where in discussions are held with members of different associations to address their problems.

Similarly Senior officers of the Corpn attend the State level Udyog Bandhu meeting chaired by E.D. at Lucknow to sort out the problems faced by entrepreneurs as suggested by representative of associations present there.