

MANUAL XV

The particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use;

Citizen have the facility to obtain information including rules, regulations related to different schemes of sanction of loan, disbursement of loan, legal documentation from Regional Offices which contain details of each scheme, procedure, information/ papers required and time frame for completion of each activity etc.

Further the Corporation has put on Web-site the norms of sanction, details of schemes, interest rate , security clause set policy, Account position of borrowers , rehabilitation policy and Unit for Sale and other important links for connecting with important deptt of state / Central Govt.. Borrower can also send E-mail for having reply on any queries raised.

The facility of library reading room is not available for general public.

